

NDIS Plan Management Options

Option 1: NDIA/agency managed

The NDIA manages the funds on behalf of the participant or family, and pays providers directly. Participants can still log in to the MyPlace portal to see how much funding they have and the service bookings that have been made.

If families or participants are NDIA or agency managed they can ONLY use speech pathologists registered with the NDIA.

Speech pathologists can only charge up to the amount per hour that the NDIA has specified in the [price guide](#).

Speech pathologists will need to log in to the NDIS MyPlace portal to create a service booking. They need to have the participant's agreement as to the amount of sessions and overall amount that they will make a service booking for.

After making a service booking, the speech pathologist then submits payment requests through the portal and are usually paid within two business days.

Option 2: Self Managed

The participant or their family manages the funds and pay speech pathologists themselves. They will need to have access to the internet and manage all of the different payments, including ensuring they have enough money in the budget for supports

Self managed participants can use BOTH registered and unregistered providers.

Speech pathologists are able to charge their own fees, and these must be agreed to by the participant.

There may be different ways that speech pathologists accept payment- it may be on the day, in which case the self managed participant will pay the fee, submit the receipt to the NDIA, and be reimbursed. Some speech pathologists may issue an invoice, which the participant will then upload to the portal, receive the funds from the NDIA, and then pay the provider.

Option 3: Third party plan managed

Funds are managed by a company that arranges to pay providers from the participant's plan. Plan managed participants will receive additional money from the NDIA within their plan to pay for this service.

Plan managed participants can use BOTH registered and unregistered providers.

Speech pathologists can only charge up to the amount per hour that the NDIA has specified.

Plan managers do not determine how the participant spends their funds, they simply act as an intermediary to pay providers.

Speech pathologists will need to submit invoices to the plan manager for payment. Be aware that different plan managers may have different payment systems and arrangements, including the timeframes for payments e.g with 7 days or 30 days.

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 • Please see the [Easy English](#) guide on the NDIS
 • website for further information for families.
